

Portland Housing Bureau FY 15-16 Performance Measures

PM #	Type	Measure	Data Level	Baseline FY 2013-14	Bureau(s)	Data Source	Comments
1	BPM	Total number of homeless households placed in permanent housing	COC	2,022 Households	PHB	Homeless Management Information System (ServicePoint Shared Housing Assessment Report). Accessed 10/20/2014	Permanent housing placement only
2	KPM	Retention rate of households placed in permanent housing at 6 and 12 months	COC	77.7% at 12 mos	PHB	Homeless Management Information System (ServicePoint Shared Housing Assessment Report). Accessed 10/27/2014	Permanent placement retention only
3	BPM	Number of households prevented from becoming homeless	COC	2,616	PHB	Homeless Management Information System (ServicePoint Shared Housing Assessment Report). Accessed 1/7/2015	Short term rent assistance only
4	BPM	Average length of time spent in homeless shelter (All populations)	All emergency shelter providers	23.9 days	PHB	Homeless Management Information System (ServicePoint Length of Stay in Shelter). Accessed 10/20/2014	Total occurrences
5	BPM	Number of individuals who have been homeless for a year or less.	COC	790 Individuals	PHB	Multnomah County Biennial 2013 and 2014 Point-In-Time Count	AKA # of newly homeless
6	KPM	Percentage of households moved from homelessness into housing that subsequently return to homelessness	COC	33.0%	PHB	Homeless Management Information System (ServicePoint Recurrence Report) Accessed 10/20/2014	Based on exits only
7	BPM	Number of households receiving homebuyer education or counseling	City of Portland	2,061	PHB	Homeless Management Information System (ServicePoint PDR). Accessed 10/1/2014	
8	KPM	Percentage of low or moderate income households receiving homebuyer education or counseling and subsequently purchasing a home	City of Portland	27%	PHB	Homeless Management Information System (ServicePoint). Accessed 10/1/2014	
9	BPM	Number of households receiving home repairs	City of Portland	667	PHB	Homeless Management Information System (ServicePoint PDR). Accessed 10/1/2014	Does not include CEP Senior and Wx Workshops
10	KPM	Percentage of households receiving home repairs and retaining their homes 12 months after services	City of Portland	80.0%	PHB	FY 14/15 Contractual Requirement	
11	BPM	Number of households receiving indirect assistance through foregone revenue (mortgage credit certificate, limited tax exemption, system development charge waiver)	City of Portland	327	PHB	Indirect programs as reported 10/1/2014	

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12	KPM	Housing units opened that are newly affordable	City of Portland	279	PHB	Housing Development Software: Accessed 12/31/2014	Units completed in FY 13/14
13	BPM	Affordable housing units preserved	City of Portland	288	PHB	Housing Development Software: Accessed 12/31/2014	Units completed in FY 13/14
14	BPM	Rolling three year average of total units opened and preserved	City of Portland	322	PHB	Housing Development Software: Accessed 12/31/2014	Average includes Preservation projects
15	BPM	Average investment per housing unit	City of Portland	31,000	PHB	Housing Development Software: Accessed 12/31/2014	Includes rehabilitation, investment per new affordable unit is generally \$75,000 - \$110,000
16	BPM	Vacancy rate of units built 0% to 60% median family income	City of Portland	3%	PHB	Housing Development Software: Accessed 10/31/2014 and PHB Opportunity Mapping	
17	KPM	Percentage of housing units opened or preserved in high opportunity areas	City of Portland	54%	PHB	Housing Development Software: Accessed 12/31/2014 and PHB Opportunity Mapping	
18	BPM	Administrative costs as a percentage of bureau level budget	Portland Housing Bureau	6%	PHB	SAP and BRASS software: Accessed 12/31/2014	
19	BPM	Administrative costs as a rolling three year average	Portland Housing Bureau	8%	PHB	SAP and BRASS software: Accessed 12/31/2014	
20	KPM	Percentage utilization of Minority, Women, and Emerging Small Business contracts in affordable housing construction (Contract \$ awarded)	City of Portland	30%	PHB	The City of Portland, Bureau of Internal Business Services, Procurement Services office: Year in Review FY 13/14	
21	KPM	Percentage utilization of Minority (Contract \$ awarded)	City of Portland	15%	PHB	The City of Portland, Bureau of Internal Business Services, Procurement Services office: Year in Review FY 13/14	