Data Expectations and Exceptions

ALL Participating Service Providers and respective users using NW Social Service Connections (NWSSC) Client Management Information System (CMIS)/Homeless Management Information System (HMIS) are expected to read, understand, and adhere to:

- The current HMIS Guides and Tools including the HMIS Data Standards manual (https://www.hudexchange.info/hmis/guides/)
- The NWSSC Policies and Procedures, Community Data Standards

It is the responsibility of Participating Service Providers and respective users to ask for all UDE and PSDE from each client and enter into ServicePoint in a timely manner.

We recognize that it may be difficult to obtain all UDEs for all clients entered into the CMIS/HMIS and that length of time client is enrolled or engaged may affect the provider's ability to collect information. Therefore, it is crucial that efforts are made to collect and enter UDE and PSDE before the client disengages. Data Completeness is measured based on date of client entry into project.

Program Type	Timely Data Entry (days)	Don't Know or Refused	Data Not Collected/Missing Data
	Not to Exceed		
Emergency Shelter (ES)	3	10%	5%
Transitional Housing (TH)	5	5%	5%
PH: Rapid Re-Housing (RRH) PH: Permanent Supportive Housing - disability required (PSH) PH: Housing with Services - no disability required (PH) PH: Housing Only (OPH)	5	5%	5%
Street Outreach	3	10%	5%
Services Only	5	5%	5%
Safe Haven (SH)	3	5%	5%
Day Shelter	3	10%	10%
Homelessness Prevention	5	5%	5%
Coordinated Assessment	3	5%	5%
Other (unless otherwise indicated)	3	5%	5%
Other: Point in Time Counts	N/A	10%	10%
Victim Service Providers in the Comparable Database	Per Program Type	15%	5%
Overall System wide	**5**	**5%**	**5%**
Exceptions include Non-Homeless/Non CoC CMIS organizations [1] [2]			
General (unless otherwise indicated)	N/A	5%	5%
SUN Service System	N/A	10%	10%
PHB Home Ownership and Home Repair	N/A	5%	5%

[1] – Non-Homeless and Non-CoC participating services providers may request exemption, please contact System Administrator

[2] – Data Completeness measured against data elements required by program, NOT against the HUD Universal Data Elements.