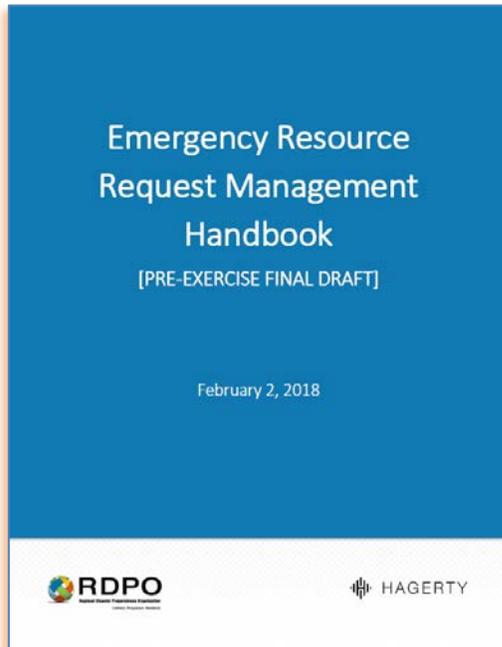


Regional Resource Request Management Handbook Project Update (2/18)

In a major disaster, our emergency operations centers (EOCs) will be flooded with hundreds or even thousands of resource requests to support emergency workers saving lives and meeting essential needs in affected areas. The success of their operations will largely depend on how quickly these requests are filled. Given this reality, EOCs need to be ready.



The Resource Management Committee (RMC), with UASI FY'15 funding, is working to improve our ability to mobilize resources by developing unified procedures, guidelines, and tools that will support the efficient management of resource requests. These materials will be consolidated into a *Regional Resource Request Management Handbook* [see image on the left].

To date, the project team, with support from Hagerty Consulting, has conducted several workshops to develop the handbook. A robust cohort of EOC managers, logisticians, hospital systems, and finance and procurement managers from around the RDPO region, as well as state emergency managers from both Oregon and Washington, have participated in this initiative.

Through the collaborative handbook development process that Hagerty has facilitated, the group has developed procedures, guidelines, and other tools that can be used by any organization to request resources from local governments. The handbook includes other guidelines that will support the efficient processing of requests in EOCs and by resource providers.

Hagerty will facilitate a tabletop exercise of the current draft handbook with the project team on February 28. Lessons learned from that exercise will be incorporated into a final draft and the project will be wrapped up by March 31. Once this project is complete, the RMC and other users can implement the handbook through the development of agency-specific procedures, automation, and training.

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