

# PORTLAND TRANSPORTATION RESOURCE GUIDE

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A GUIDE FOR GETTING AROUND PORTLAND

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*W* Women-specific rides and clinics offered

## WALKING — MAPS AND INFORMATION

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### **Portland Bureau of Transportation Active Transportation Division**

[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at)

Walking maps, summer guided walks, safety information, resources, policies and more.

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### **Oregon Pedestrian Rights Legal Guide**

[www.stc-law.com/bikepower.html](http://www.stc-law.com/bikepower.html)

A legal guide for persons on foot by local lawyer Ray Thomas. An essential resource for knowing your rights and responsibilities as a Portland pedestrian.

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## WALKING — COMMUNITY

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### **Oregon Walks**

[www.oregonwalks.org](http://www.oregonwalks.org)  
503-223-1597

A non-profit, member-supported organization dedicated to promoting walking and making the conditions for walking safe and inviting.

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### **City of Portland Pedestrian Advisory Committee**

[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at) search "pedestrian"  
503-823-4589

A forum for residents to be involved in establishing goals and policies for pedestrians in the city.

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### **SW Trails PDX**

[www.swtrails.org](http://www.swtrails.org)

A community group supporting walking and biking in southwest Portland. They offer group hikes, maintain and build trails and advocate for walking and biking.

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### **Trailkeepers of Oregon**

[www.trailkeepersoforegon.org](http://www.trailkeepersoforegon.org)

A non-profit organization whose mission is to inspire action to protect and enhance the Oregon hiking experience through advocacy, stewardship, outreach and education.

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## **Walk About Magazine**

[www.walkaboutmag.com](http://www.walkaboutmag.com)

A northwest walking and hiking publication based in Portland. Find info on events, news, gear reviews and informational articles.

## **WALKS & HIKES**

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### **Portland Bureau of Transportation**

[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at) search "Ten Toe"

SmartTrips offers guided walks through their Ten Toe Express Walks program.

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### **American Volkssport Association**

[www.ava.org](http://www.ava.org)

A nationwide grassroots network of about 300 active Volkssporting clubs. Site includes a list of organized walks by Rose City Roamers, Cedar Milers, Columbia River Volkssport Club and more.

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### **Columbia River Orienteering Club**

[www.croc.org](http://www.croc.org)

A local club dedicated to providing map and compass orienteering events in Oregon. Hike, walk or run your way through mapped courses ranging from 2km to 15km.

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### **Mazamas**

[www.mazamas.org](http://www.mazamas.org)

A non-profit mountaineering education organization. Mazamas offers more than 700 hikes and 350 climbs annually. A variety of classes and activities are offered for every skill and fitness level and are open to both members and non-members.

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### **Oregon Trail State Volkssport Association** [www.walkoregon.org](http://www.walkoregon.org)

A non-profit organization dedicated to the coordination of many local Oregon walking clubs, including Volkswalks and Volkssports events.

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### **Portland Hikers**

[www.portlandhikers.org](http://www.portlandhikers.org)

A community of hikers and outdoor lovers sharing experiences and encouraging steps to the next adventure. A hiking forum and trail resource.

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**Trails Club of Oregon**

**www.trailsclub.org**

An enthusiastic group dedicated to enjoying and preserving the great outdoors. Year-round hikes offered for varying abilities.

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**Wonders of Walking Club**

**www.wondersofwalking.com**

**503-282-1677**

Offering a range of walking events, for walkers by walkers. Improve your fitness and have fun with these weekly group walks and explorations. Fee to join.

**BICYCLING — MAPS AND INFORMATION** 

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**Portland Bureau of Transportation**

**Active Transportation Division**

**503-823-CYCL (2925)**

**www.portlandoregon.gov/transportation/at** select "services"

Bicycling maps, bike parking information, laws, safety and more.

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**"Pedal Power" Bicycling Legal Guide**

**www.stc-law.com/bikepower.html**

A legal guide for cyclists by local lawyer Ray Thomas. An essential resource for knowing your rights and responsibilities as a Portland cyclist.

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**Ride Oregon**

**www.rideoregonride.com**

A comprehensive guide to riding a bike in Oregon. Find resources, routes, and events on this Travel Oregon-sponsored site.

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**Ride the City**

**www.ridethecity.org**

Plan trips with the safest bike routes while maximizing use of bike lanes, bike paths and Neighborhood Greenways.

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## BICYCLING — COMMUNITY

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### **Bicycle Transportation Alliance**

**[www.btaoregon.org](http://www.btaoregon.org)  
503-226-0676**

A non-profit membership organization working to promote bicycling and improve bicycling conditions in Oregon and SW Washington. They hold legal clinics, biking workshops and events throughout the year.

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### **Community Cycling Center**

**[www.communitycyclingcenter.org](http://www.communitycyclingcenter.org)  
503-288-8864**

The CCC broadens access to bicycling and its benefits through their hands-on programs, volunteer projects and neighborhood bike shop. They believe bicycles are a tool for empowerment and a vehicle for change. *W*

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### **City of Portland Bicycle Advisory Committee**

**[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at) search "BAC"**

A volunteer committee giving guidance to the City on bike policies, projects and programs.

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### **Bikes for Humanity PDX**

**[www.b4hpx.org](http://www.b4hpx.org)**

A local, public charity project providing affordable refurbished bicycles to riders of all economic backgrounds. Provides professional bike repair curriculum, tools, and shop space to learn and work on refurbishing donated bikes.

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### **BikePortland.org**

**[www.bikeportland.org](http://www.bikeportland.org)**

A local blog on all things bike – news, community events, safety, stolen bike postings and forums.

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### **League of American Bicyclists**

**[www.bikeleague.org](http://www.bikeleague.org)**

A national membership organization devoted to healthy communities and the freedom to ride.

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### **NW Bicycle Safety Council**

**[www.nwbicyclesafetycouncil.org](http://www.nwbicyclesafetycouncil.org)**

An organization aiming to educate and promote safety and harmony between cyclists and all others who use the roads.

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OBRA offers cyclists the opportunity to test their competitive spirit in five different types of racing: road, track, mountain, time trial and cyclocross.

## **BICYCLING — RIDES AND CLINICS**

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\* See page 9 for easy guide.

### **Portland Bureau of Transportation**

**www.portlandoregon.gov/transportation/at** search “by cycle”

SmartTrips offers guided rides and clinics through the Portland By Cycle program.

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### **Portland Parks & Recreation**

**www.portlandoregon.gov/parks** select “Recreation Activities”  
**503-823-4328**

*Biking is Back* is the perfect program for seniors considering biking for the first time or those who haven’t ridden in a few years. Three-wheeled recumbent trikes and helmets are provided for the class. Runs June - September.

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### **Shift**

**www.shift2bikes.org**

A local group organizing bike events to demonstrate that cycling is “fun, liberating, empowering, sustainable and environmentally-friendly.” *W*

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### **NW Trail Alliance**

**www.nw-trail.org**

A rider-oriented, volunteer-powered mountain bike organization. Their goal is to promote, protect and enhance mountain biking in Oregon and SW Washington. *W*

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### **Women on Wheels**

**www.meetup.com/womenonwheels/**

Their mission is to empower women to travel by bicycle and other alternative transportation. All inclusive rides, workshops, and social events on biking. *W*

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### **Sorella Forte**

**www.sorellaforte.com**

Sorella Forte (Italian for Strong Sister) is open to all women who share a passion for riding their bike. The club supports women who want to race as well as recreational riders looking for people to ride with on a regular basis. *W*

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**Let's Race Bikes!**

**www.letsracebikes.com**

An initiative of like-minded racing women in Oregon who want to ride and race bikes with you! Learn new skills and techniques while making friends. *W*

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**Portland Wheelmen Touring Club**

**www.pwtc.com**

PWTC promotes cycling and provides a social organization for all cyclists. Their primary focus is recreational riding with up to two dozen rides offered weekly.

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**Portland Velo Cycling Club**

**www.portlandvelo.net**

A recreational cycling club dedicated to providing fun, safe and social cycling experiences for Portland-area cyclists.

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**BIKEmpowered**

**brian@bikeempowered.com**  
**503-975-2391**

If bike lanes aren't enough to get you riding, welcome to BIKEmpowered. Solve hurdles like motivation lags, parking hassles, riding alone and route planning with personalized and small-group coaching.

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**Bicycles and Ideas for Kids' Empowerment (b.i.k.e.)**

**www.kidsofbike.org; www.kidsofbike.blogspot.com**

Programs that facilitate the development of values and life skills essential for inner-city youth through bicycling, tutoring, year-round mentoring and leadership training.

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**North Portland BikeWorks**

**www.northportlandbikeworks.org**  
**503-287-1098**

A collectively-run non-profit neighborhood learning center that provides information, resources, and skill-sharing programs to advocate the use of environmentally-sustainable, self-reliant transportation. *W*

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**The Bike Farm**

**www.bikefarm.org**

An all volunteer-run collective dedicated to every aspect of bike education from safe commuting to repair. *W*

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**Gracie's Wrench**

**www.gracieswrench.com**  
**503-839-1880**

A variety of programs ranging from one-on-one services to corporate and business consulting. All classes, tutoring and clinics are based on the philosophy that the best way to learn is to do it yourself, with your own hands on your own bike. *W*

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**ORbike**

**www.orbike.com**

Their mission is simple: to promote bicycling in Oregon. They offer the most comprehensive cycling events calendar in the state, a blog for the local buzz and a secure online registration system for events.

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**Bike Gallery**

**www.bikegallery.com**

Bike Gallery offers four free basic clinics on a recurring basis at six Metro area locations. Choose from Bike Commuting 101, Basic Maintenance, Flat Repair and Gear Shifting Technique. Go By Bike! *W*

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**REI**

**www.rei.com**  
**503-221-1938**

Ready to learn more about your bike? REI offers free and fee clinics on maintenance, flat repair and more. Check online to find a store near you and get registered. *W*

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**River City Bicycles**


**www.rivercitybicycles.com**  
**503-233-5973**

River City Bicycles offers free group rides and a weekly maintenance clinic. RSVP's appreciated.

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For a list of other bike shops and cooperatives in Portland, check out [www.portlandoregon.gov/transportation](http://www.portlandoregon.gov/transportation), and search "bicycle shops" or [www.bikeportland.org/resources](http://www.bikeportland.org/resources).

# BICYCLING - RIDES AND CLINICS AT A GLANCE

	Bike Repair & Sales	Clinics & Classes	DIY Repair	Volunteer Events	Hosts Events	Women-Specific Classes or Rides	Rides
<b>BIKEmpowered</b>			✓		✓	✓	
<b>The Bike Farm*</b>	✓	✓	✓				✓
<b>Bike Gallery</b>	✓	✓			✓	✓	✓
<b>Bikes for Humanity PDX</b>		✓	✓			✓	
<b>Portland Bureau of Transportation</b>		✓				✓	✓
<b>Community Cycling Center</b>	✓	✓	✓	✓		✓	✓
<b>Gracie's Wrench</b>		✓	✓				✓
<b>Let's Race Bikes!</b>		✓				✓	✓
<b>North Portland Bike Works*</b>	✓	✓	✓				✓
<b>NW Trail Alliance</b>					✓	✓	✓
<b>ORbike</b>					✓		
<b>Portland Velo</b>						✓	
<b>Portland Wheelmen Touring Club</b>					✓	✓	✓
<b>REI</b>	✓	✓				✓	✓
<b>River City Bicycles</b>	✓	✓				✓	✓
<b>Shift</b>		✓			✓		✓
<b>Sorella Forte</b>					✓	✓	✓
<b>Women on Wheels</b>		✓			✓	✓	✓

\* Offers transgender and women-specific classes.

## BICYCLE RENTALS

Find a comprehensive and updated list of shops offering bicycle rentals in Portland.

[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at) search "bicycle rentals"

# TRANSIT

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## **TriMet**

**[www.trimet.org](http://www.trimet.org)  
503-238-RIDE (7433) TTY: 711**

Buses and MAX light rail serving the Portland Metro area. Bike racks are on all buses and MAX lines. Trip planning and real-time arrival information are available by phone, computer or mobile device.

TriMet also offers the LIFT program, a shared-ride, public transportation service for people with disabilities preventing them from using a bus, MAX train or streetcar.

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## **Portland Streetcar**

**[www.portlandstreetcar.org](http://www.portlandstreetcar.org)  
503-238-RIDE (7433)**

The streetcar serves as an inner-city circulator and provides access to many Portland attractions. Streetcar is accessible to everyone; bicycles are allowed in the low-floor sections.

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## **Portland Aerial Tram**

**[www.gobytram.com](http://www.gobytram.com)  
503-865-TRAM (8726)**

The Portland Aerial Tram is a convenient way to travel between Marquam Hill and the OHSU Center for Health and Healing at South Waterfront. Valet bike parking available at the Go By Bike Bicycle Plaza near the base of the tram.

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## **C-TRAN**

**[www.c-tran.com](http://www.c-tran.com)  
360-695-0123**

Buses serving SW Washington and Portland. Bike racks on all buses. TriMet day, month and year passes are valid on C-TRAN and vice versa when valid for the appropriate zone (see website for more info). C-Van Paratransit Services available for people with disabilities.

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## **TriMet Westside Express Service (WES) [www.trimet.org/wes](http://www.trimet.org/wes)**

A commuter rail line serving Beaverton, Tigard, Tualatin and Wilsonville. WES runs every 30 minutes during the weekday morning and afternoon rush hour. Free 24-hour parking available at four locations. Free onboard Wi-Fi.

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**Ride Connection**

**www.rideconnection.org**  
**503-226-0700**

Ride Connection is a non-profit, community service organization dedicated to providing accessible, transportation options for those in need. Includes transportation training, door-to-door service and shuttles.

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**Portland AFoot's TriMet App Reviews** **www.pdx.be/appreviews**

An in-depth review and rating of mobile phone applications that help you get around on bus, train or streetcar in Portland.

**MOBILITY DEVICES** 

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**Office of Neighborhood Involvement Disability Program**  
**www.portlandoregon.gov/oni** select "Disability Program"  
**503-823-2036 TTY/TDD: 503-823-6868**

Aims to connect, support and encourage collaborative civic engagement between people of the disability community, neighborhoods and city government.

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**Portland Commission on Disability**  
**www.portlandoregon.gov/equityandhumanrights**  
**503-823-4432**

The Portland Commission on Disability's mission is to guide the City in ensuring it is universally accessible for all.

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**ONI Disability Resources** **www.portlandoregon.gov/oni**  
select "ONI Programs," then "Disability Resources"

A fast-access directory for information on Audible Pedestrian Signals, the Curb Ramp Request Program, Disabled Parking Permits and more.

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**Disability.gov** **www.disability.gov**

Find state or nationwide information on accessible transportation and paratransit services.

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**TriMet’s LIFT Paratransit Service** [www.trimet.org/lift](http://www.trimet.org/lift)  
**503-962-8000, Option 2; TTY: 711**

A shared-ride public transportation service for people who are unable to use buses or MAX due to a disability or disabling health issue. Registration required.

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**Ride Connection** [www.rideconnection.org](http://www.rideconnection.org)  
**503-226-0700**

A non-profit, community service organization providing accessible, responsive transportation for community needs. Includes transportation training, door-to-door service and shuttles.

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**TriMet’s Committee on Accessible Transportation**  
[www.trimet.org/cat](http://www.trimet.org/cat)  
**503-802-8200 TTY: 711**

A committee giving guidance to TriMet’s Board of Directors and staff on plans, policies, and programs for seniors and people with disabilities.

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**TripCheck** [www.tripcheck.com](http://www.tripcheck.com)  
select “Transportation Options”

Find connections to shuttle, bus/taxi, Dial-A-Ride services and more. Special accommodations available for wheelchair users, service animals, etc.

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**Adaptive and Inclusive Recreation (AIR)**  
[www.portlandoregon.gov/parks](http://www.portlandoregon.gov/parks) select “Recreation Activities”  
**503-823-4328**

Community-based recreation activities and leisure services specially designed for children, teens and adults who have a disability and/or special needs.

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**Access Recreation** [www.accessrecreation.org](http://www.accessrecreation.org)

A Portland-based ad hoc committee working to develop guidelines for accessibility information provided about hiking trails and outdoor recreational facilities in Oregon and SW Washington.

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Recreation programs to empower people of all abilities through quality outdoor experiences in the greater Portland area. AWL can adapt equipment and provide additional support to accommodate people with disabilities.

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## **MOTORCYCLES AND MOTOR SCOOTERS**

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### **Portland Bureau of Transportation**

**www.portlandoregon.gov/transportation/at** search “motorcycles”

Resources for riding and parking a motorcycle or motor scooter in Portland.

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## **SKATES AND SKATEBOARDS**

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### **Portland Bureau of Transportation**

**www.portlandoregon.gov/transportation/at** search “skateboard”

Safety information, laws, clubs and downtown routes.

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### **Portland Parks and Recreation’s Skatepark Program**

**www.portlandoregon.gov/parks** search “skateboard”

Parks and Recreation offers camps and lessons and maintains Portland’s five skateparks.

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### **Skate Friendly PDX**

**www.skatefriendlypdx.com**

Promoting skateboarding in the City of Portland and helping to raise awareness for the legalities of skating in the city. Find maps with local skate routes, shops and parks.

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### **NW Skate Coalition**

**www.nwskatecoalition.org**

A skateboard advocacy group with a mission to maintain and create fun, safe and legal environments for every type of skateboarder.

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### **Skate Portland**

**www.skateportland.org**

A non-profit working to create a comprehensive system of world-class public skateparks in Portland.

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## TAXIS AND PEDICABS

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**Portland Bureau of Revenue** [www.portlandoregon.gov/revenue](http://www.portlandoregon.gov/revenue)  
select "Permits & Enforcement"

A list of permitted taxi, limousine, shuttle and tour companies serving Portland.  
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**Northwest Pedicabs LLC** [www.northwestpedicab.com](http://www.northwestpedicab.com)  
**971-263-3313**

Pedicab rides and special events in Portland.  
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**PDX Pedicab** [www.pdxxpedicab.com](http://www.pdxxpedicab.com)  
**503-828-9888**

Immediate pedicab pick-ups, tours and special events.  
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**Portland Pedicabs** [www.portlandpedals.com](http://www.portlandpedals.com)  
**503-329-2575**

Provides tricycle taxicab and wedding chariot services in the Portland area.

## RIDE SHARING

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**DriveLess. Connect.** [www.drivelessconnect.com](http://www.drivelessconnect.com)

Oregon's secure, easy-to-use online ride-matching tool that connects you with people going your way for work or play.  
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**Craigslist Rideshare Board** <http://portland.craigslist.org/rid/>

Find fellow travelers heading the same way!  
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## CAR SHARING

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**car2go** [www.car2go.com](http://www.car2go.com)

Skip the hassles of car ownership or conventional car rental. Pick up a car spontaneously or by reservation, then drop it off in a different location.  
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**Getaround****[www.getaround.com](http://www.getaround.com)**

Choose from cars shared by people in your neighborhood or earn money renting your car. Full insurance is included. Convenient hourly and daily rentals.

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**RelayRides****[www.relayrides.com](http://www.relayrides.com)**

Rent cars from real people near you or earn money renting your own car. No membership fees. Insurance included.

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**Zipcar****[www.zipcar.com](http://www.zipcar.com)**

A member-based car sharing service with vehicles available by the hour or day. Gas and insurance are included and hundreds of vehicles are available to choose from.

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**U Car Share****[www.ucarshare.com](http://www.ucarshare.com)**

Reserve cars by the hour or day online. Available at Portland's Concordia University campus. Gas and insurance included.

**GETTING OUT OF PORTLAND ★****Amtrak****[www.amtrak.com](http://www.amtrak.com); [www.amtrakcascades.com](http://www.amtrakcascades.com)  
800-USA-RAIL (872-7245)**

Hop on the train and travel in style to anywhere in the USA. Reserve a spot for your bike or box it and check it as luggage. Amtrak Cascades is their Pacific Northwest line and offers destinations from Eugene to Vancouver, B.C.

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**Bolt Bus****[www.boltbus.com](http://www.boltbus.com)  
877-BOLT-BUS (265-8287)**

A low-cost express bus service operated by Greyhound between select cities. Comfortable seats, extra legroom, free Wi-Fi and power outlets. Wheelchair accessible.

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**Greyhound Bus Lines****[www.greyhound.com](http://www.greyhound.com)  
800-231-2222; TTY/TDD: 800-345-3109**

Greyhound is the largest provider of intercity bus transportation, serving more than 3,800 destinations with 13,000 daily departures across North America.

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## **Central Oregon Breeze**

**www.cobreeze.com**  
**800-847-0157**

A daily bus service operating between Central Oregon and Portland since 1991. Room for luggage, skis or bicycles when properly packed.

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## **Northwest POINT (Public Oregon Intercity Transit)**

**www.northwest-point.com**  
**800-442-4106**

Your best transportation between Astoria and Portland! A service of regional transit companies and ODOT. Free Wi-Fi.

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## **Tillamook County's "The Wave"**

**www.tillamookbus.com**  
**503-815-TCTD (8283)**

Daily bus service between Tillamook and metro Portland with stops as far north as Cannon Beach. All vehicles equipped with a ramp or lift and front bicycle racks.

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## **DriveLess. Connect.**

**www.drivelessconnect.com**

Oregon's secure, easy-to-use online ride-matching tool that matches you with people going your way for work or play.

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## **Adventures Without Limits**

**www.awloutdoors.com**  
**503-359-2568**

Recreation programs to empower people of all abilities through quality outdoor experiences in the greater Portland area. AWL can adapt equipment and provide additional support to accommodate people with disabilities. Scholarships available.

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## **Portland Bureau of Transportation**

### **Portland Region Bicycle Touring/Recreation Maps**

**www.portlandoregon.gov/transportation/at** search "recreational"

Grab your region by the handlebars! Maps helping you find the roads most suitable for your riding preferences, all the way to the coast.

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## **Cycle Wild**

**www.cyclewild.org**

Their mission: To reconnect people with nature via the bicycle. Cycle Wild offers free and fee camping trips into nature, at a slower pace. They also offer hands-on classes covering basic camping, plant identification and more.

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## **TripCheck**

**[www.tripcheck.com](http://www.tripcheck.com)**

View road conditions within Oregon and its surrounding states before starting your trip. Also has applications for mobile devices. Need a ride to another Oregon city? Select Transportation Options and plan your route!

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## **GENERAL TRANSPORTATION RESOURCES ★**

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### **Portland Bureau of Transportation**

#### **Active Transportation Division**

**503-823-5490**

**[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at)**

The Active Transportation Division works to increase trips Portlanders take by walking, rolling and bicycling for their daily transportation needs and works to create safe conditions for all users.

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### **Portland Bureau of Transportation**

**[www.portlandoregon.gov/transportation](http://www.portlandoregon.gov/transportation)**

A community partner in shaping a livable city, planning, building, managing and maintaining an effective and safe transportation system that provides people and businesses access and mobility. The Bureau keeps Portland moving.

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### **PSU Traffic and Transportation Class**

**[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at) search "PSU class"**

**503-823-5345**

Over 1,000 Portlanders have taken this free class at Portland State University and learned to negotiate traffic and transportation agencies and issues. For new and seasoned advocates.

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### **Google Maps**

**[www.maps.google.com](http://www.maps.google.com)**

Locate efficient and safe routes or directions for walking and biking trips. Transit stops are marked and include next arrival times and stop IDs.

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### **Portland Transport**

**[www.portlandtransport.com](http://www.portlandtransport.com)**

An online conversation about access and mobility in the Portland/Vancouver region.

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# IMPORTANT CITY OF PORTLAND NUMBERS

## SIDEWALK, CURB RAMPS, STREET MAINTENANCE AND TRAFFIC SAFETY

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24/7 Street Maintenance & Repair	503-823-1700
Parking Enforcement	503-823-5195, Option 2
Report a Traffic Safety Issue	503-823-SAFE (7233)
Report a Pothole	503-823-1700
Report a Sidewalk Maintenance Repair Issue	503-823-1711
ADA Curb Ramp Requests	503-823-4998
Issues with Sign and Intersection Visibility Due to Vegetation	503-823-5211
General City of Portland Information	503-823-4000
Para información sobre transporte en español	503-823-5490

### **PDX Reporter Smartphone App**

Report infrastructure issues on the go with your Smartphone.  
Available in iPhone and Android app markets.



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Portland Bureau of Transportation  
1120 SW 5th Avenue, Suite 800 • Portland, OR 97204  
[www.portlandoregon.gov/transportation/at](http://www.portlandoregon.gov/transportation/at)

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To ensure equal access, the Portland Bureau of Transportation will make accommodations in full compliance with Title VI of the Civil Rights Act of 1964, the ADA Title II and related statutes and regulations and activities. For accommodations, additional information and complaints, contact the Title II and Title VI Coordinator at Room 1204, 1120 SW 5th Ave., Portland, OR 97204, or by telephone: 503-823-2559; City TTY: 503-823-6868; or use Oregon Relay Service: 711. 3/2014