Report Form
24 HOUR HOTLINE
503-823-7309
www.portland.gov/abandoned

The City of Portland complies with all non-discrimination, Civil Rights laws including Civil Rights Title VI and ADA Title II. To help ensure equal access to City programs, services and activities, the City of Portland will reasonably modify policies / procedures and provide auxiliary aids / services to persons with disabilities. Call 503-823-5185, TTY 503-823-6868 or Oregon Relay Service: 711.
What is an Abandoned Auto?
An abandoned auto (16.20.120, def. 16.90.005) is a vehicle that remains in violation for more than 24 hours and one or more of the following conditions exist:
A. The vehicle does not have a lawfully affixed, unexpired registration plate, or fails to display current registration.
B. The vehicle appears inoperative or disabled.
C. The vehicle appears wrecked, partially dismantled or junked.

Vehicle Reports
How do I report an Abandoned Vehicle?
For the fastest response to your report please go to the web form at www.portland.gov/abandoned. We also have a 24-hour hotline at 503-823-7309. This could take up to 1-2 weeks to respond. The screenshot of the report form in this brochure can be used as a guide for the information needed to report a vehicle.

How do I report other parking violations?
Parking Enforcement handles all reports of parking violations other than abandoned vehicles. Violations include vehicles parked on planting strips, sidewalks, blocking driveways or crosswalks. Violators may be fined or towed. Refer to the phone directory (in this brochure) for hours and numbers. This program as well as the Abandoned Auto program handles only vehicles on public property. To report a nuisance vehicle on private property contact, Neighborhood Nuisance at 503-823-2633.

Vehicle Storage
Can I store my vehicles in front of my house?
Streets and sidewalks in front of a house belong to the public and no one may use them for permanent parking or storage.

What about RV’s and boats stored on the street?
Commercial trucks, trailers, buses, RV types including Boats, are prohibited from being stored on the public right-of-way. These vehicles must be stored on private property or in off-site storage. (16.20.120H,I).

For More Information Contact:
PARKING ENFORCEMENT DIVISION
503-823-5195
TTD 503-823-6868
www.portlandtransportation.gov/transportation/parking

IMPORTANT, NOT ALL REPORTS WILL BE TOWED!
1. Anyone can report an abandoned auto by calling 503-823-7309 or by going to the abandoned auto report at www.portland.gov/abandoned

2. The Abandoned Auto Program handles abandoned vehicles, or trucks, trailers, recreational vehicles, including boats that are prohibited from parking on the public right-of-way.

3. If the vehicle poses an immediate threat to public health and safety, (to be determined on site by the Officer) a 24-hour warning notice may be placed on the vehicle. If the vehicle is not removed by the owner within the 24-hour allowance, the vehicle may be towed at that time. Notification of the tow with right to request a hearing will be mailed to the registered owner after tow.

4. If the Officer determines a vehicle is abandoned, a green warning may be placed on the vehicle and it may be towed after 72 hours. If after 72 hours this vehicle is still in violation and on City property, it may be towed at the owner’s expense. After the vehicle has been towed, notification of the tow will be mailed to the registered owner about opportunity for a hearing.

5. If the vehicle reported is determined not to be “abandoned” by the Officer, a purple FYI (For Your Information) notice will be placed on the vehicle.

6. Free problem-solving assistance may be requested from the Neighborhood Mediation Program, Resolutions Northwest at 503-595-4890. Mediators will facilitate constructive conversations with neighbors to resolve disputes involving parking and other neighborhood issues.