

# TOWING BOARD OF REVIEW MEETING

Wednesday August 14, 2019

1:30pm to 2:30pm

City Hall

1221 SW 4<sup>th</sup> Ave

Pettygrove Room

## AGENDA

1. Call to Order
2. Board Action: Approval of Agenda (2 minutes)
3. Approval of May 29, 2019 minutes (2 minutes)
4. Public Comment (3 minutes)
5. Action Item: Vote on Contract Amendment for Contract for Vehicle Towing and Storage Services (40 minutes)
  - Contract Extension through September 30, 2020
  - Rate Increase
  - Slight adjustment of wording to incorporate electronic dispatching
  - Change in process
6. Action Item: Consider tow driver Keyth Howell's eligibility for performing work on the Tow Contract. Mr. Howell was involved in a traffic crash during probationary approval. (10 minutes)
7. Tow Coordinator Report (3 minutes)
  - Dispatch Software Contract Update
  - Performance Metrics: Passes, tows completed
  - Tow Summary
8. Adjourn

# TOWING BOARD OF REVIEW MEETING MINUTES

Location: City Hall 1221 SW 4<sup>th</sup> Ave, Pettygrove Room

Date: May 29, 2019

Time: 1:30pm

## Attendance

P	Richard Helzer	P	Scott Bradley	P	Ae-young Lee
P	Lynette Brown	P	Michael Huggins	P	Michael Bouyear
P	Francis Cop	p	Eric Benson	P	Clark Tenney
A	Glenn Fullilove	P	Kimberely Patterson	P	Patrick Kramer

\*Attendance sheet used for other attendees

## Agenda Items

### 1. Call to Order

### 2. Approval of Agenda

Motion to Approve Agenda: Huggins

Seconded by: Bradley

Motion passed unanimously

### 3. Approval for March 20, 2019 meeting minutes

Motion to approve March 20, 2019 meeting minutes: Bouyear

Seconded by Cop

Kramer recapped the presentation regarding the Citywide Boards and Commissions changes that are happening. The city is bringing uniformity to the board meetings across the city; ensuring all Boards and Commissions are following all applicable laws, policies and procedures. Overall, we are doing well. Meeting notices are going out and is open to the public.

Motion passes unanimously

#### 4. Public Comments

No public comments

#### 5. Vote on Contract extension for HCKM LLC Gerlock Towing Dispatch Contract

Kramer: Currently, the Dispatch Contract expires June 30<sup>th</sup> 2019. The reason we need to extend this. There's no way we can anticipate the delay. We need to retain Tow desk services for a longer period. I'm recommending THE Board approve a contract extension through June 30, 2020. There's a clause and the contract can provide notice to terminate early and that goes both ways. We are likely not going to need to utilize the contract through 2020, but we do not want to have to extend the contract again, as there's a lot of paperwork involved.

Bradley: Could you update us on how long this going to take?

Kramer: It's just between lawyers just being reviewed and questions back and forth and it stems from an abandoned auto module being custom built for us. Whenever you have software company building something for us and its new and not out of their box, which is not a negative thing it just creates a lot of questions. It's the reality of the business. We didn't anticipate it would take this long. We are not able to get a hard timeline on this. Mark and I continue to check with Procurement. A positive thing is we are in contact with someone from Auto Return asking questions about our process. They are already working on this off the record. Once we sign the contract they can hit the ground running.

Brown: I'm the Supervisor over the Abandoned Auto Division and have been in contact with Auto Return two or three times in the last couple of months as I'm retiring on October 31<sup>st</sup> and brought in extra people and hoping to have someone in place by that time. He seemed confident that a portion of the program would be up and running by Fall.

Helzer: Is this going to tie in with the PDX Reporter App that already exist, or is this a separate program?

Kramer: This will be a separate towing-centric app with no other apps attached to it. The module they are creating is for use by the customer reporting an abandoned vehicle on the street. They will be able to look up the status of their case by going online; has it been inspected yet, has it been towed, etc. Abandoned Auto Program staff can get up to 200 calls a day. This will allow their staff to focus on other things as well as provide our community members with better service.

Cop: Will this be available for other agencies to use for their abandoned vehicle programs?

Currently it's just for the Portland Abandoned Auto Program. However, allowing additional agencies access has not been ruled out.

**Motion to approve contract extension through June 30, 2020: Bradley**

**Seconded by: Huggins**

Vote Tally				
Board Member	Vote		Board Member	Vote
Ae Young	Y		Bouyear	Y
Huggins	Y		Bradley	Y
Cop	Y		Kramer	Y
Helzer	Y		Brown	

Motion passes unanimously

Eric Benson, A&B Towing, mentioned that the tow contract also needs to be extended. Kramer stated that he plans to get approval and bring the matter to the Board at the next meeting. Towers expressed that they need to have the tow contract extended because they need be able to plan their business operations; lot leases, insurance, equipment investments.

#### 6. Tow Coordinator Report by Kramer

a. Dispatch Software Contract Update:

Still planning on same thing as what you saw in the presentation when we were first choosing a vendor. The delays we are experiencing are related to finalizing a new Abandoned Auto Program features. This will have some great new features for the public who reports abandoned vehicles.

b. Contract Update: Upcoming Survey

Survey will be sent to tow partners about how they prefer to receive tow requests. Towers indicated that AAA has had issues with nearest truck system.

Bradley suggested a timeline be provided which shows when survey will come out, this is when results will be evaluated and when any changes resulting from the survey will be implemented. Kramer stated that we will have a timeline for when the survey responses are due. Changes to the contract will be discussed and time will be allowed for adjustments to be implemented. Bradley suggested that having a timeline will put urgency to this as opposed to just issuing continuous extensions.

c. Performance Metrics: Passes, tows completed

d. Tow Summary

Kramer highlighted pass and tows completed info from Tow Summaries for March and April.

#### 7. Adjourn

**Motion to adjourn:** Huggins

**Seconded:** Kramer

**Motion passes unanimously**

Minutes respectfully submitted by Patrick Kramer, Towing Coordinator.



1120 SW Fifth Ave., Suite 1410 Portland, OR 97204 503-82-DRIVE (823-7483)  
Fax 503-865-3022 TTY 503-823-6868 www.portlandoregon.gov/transportation

Chloe Eudaly Commissioner Chris Warner Director

**DATE:** August 8, 2019

**TO:** Tow Contractors, Towing Board of Review, Agencies

**FR:** Patrick Kramer, Towing Coordinator

**RE:** Proposed Contract Amendment

As we make progress towards executing a contract for electronic dispatching service, a contract amendment is necessary for several reasons: to extend the contract term, update contract language to reflect a transition to internet-based dispatching and tow reporting, and a routine rate increase. Due to being separate contracts, there are two amendments being proposed; one for Contract for Vehicle Towing and Storage Services (Police tows, ODOT, Parking Enforcement, etc.) and the other for the Abandoned Auto Towing Contract. Please see the specific contract changes attached. The following is an explanation of each of the proposed contract changes:

Extension of the Contract for Vehicle Towing and Storage Services to September 30, 2020 for the Contract for Vehicle Towing and Storage Services: This is necessary to provide enough time to: complete outreach to our Tow Contractors, submit a new contract to the Tow Board for a vote, for the City of Portland Procurement Division to issue a Request for Proposals, score the proposals and execute the new contracts. Please see the attached "Towing Contract Timeline" for a graphical display of the timeline with major milestones listed.

Adding a requirement for Tow Contractors to have an electronic device that has an internet connection and store pictures taken of towed vehicles: This is something that our Tow Contractors widely have now but will be necessary when we transition to electronic dispatch.

Clarifying information on how passes are/will be recorded to adjust for electronic dispatching. There is no change in how the passes are recorded, just incorporating that tows may be dispatched electronically instead of a phone call.

When we transition to electronic dispatching (Auto Return), the towers will be paying the City instead of paying Auto Return.

Rate Increases: CPI increase of 3.35% is being proposed for all tows paid for by the public. An increase of 5% (CPI plus 1.65%) is being proposed for Agency Paid tows. Please see attached Rate Sheets.



*The Portland Bureau of Transportation fully complies with Title VI of the Civil Rights Act of 1964, the ADA Title II, and related statutes and regulations in all programs and activities. For accommodations, complaints and information, call (503) 823-5185, City TTY (503) 823-6868, or use Oregon Relay Service: 711.*

## Proposed Amendment for Contract for Vehicle Towing and Storage Services

### Strikethrough Markup Version:

1. The Term is extended from 9/30/2019 to **09/30/2020**.
2. Add: 3.36.4.14 Electronic Device with internet connectivity (wi-fi only does not qualify), ability to take and store high resolution photos and have a commonly used internet browser installed, such as Chrome, Edge, or Internet Explorer.
3. ~~3.8.4 If a Tow Contractor is offered a request to tow multiple vehicles, but is unable to take all of the tows, the Tow Contractor will receive no passes if they~~ Tow Contractor is are able to take at least one of the tows during the initial dispatch call. If the Tow Contractor tells Tow Desk before the initial call is disconnected that Tow Contractor is unable to accept any of the tows, the Tow Contractor will receive one pass.
4. ~~3.8.5 A Tow Contractor will receive a pass for each declined tow if, after accepting a multiple Tow Request and hanging up or disconnecting from the Tow Desk call, the Tow Contractor later declines any or all of the requests.~~
5. ~~5.2.1 For each vehicle moved or towed or Drop fee or tow fee collected from the tow scene of a dispatched call, Tow Contractor will pay the Tow Desk at the rate established by the Tow Board within ten (10) days of billing by Tow Desk. Failure to pay on time may result in additional assessment of interest on the balance due and/or remedies as provided in Section 7 of this Tow Contract. Late payment to Tow Desk will also be reported to the Tow Board and considered when the Board evaluates Tow Contractors for contract extensions.~~
6. ~~5.2.2 Tow Contractor will pay a dispatch fee for a re-tow as established by the Tow Board in the Agreement for Central Dispatching of Towing Services.~~
7. Update Contract Sections 5.4 Rate for towing per attached Rate Sheets.

### Clean Version, as amended:

3.4.9 The Tow Coordinator, acting through the Agencies, may direct Tow Contractors to report or receive information in the performance of this contract via internet-based software as a service products. \*

3.8.4 If a Tow Contractor is offered a request to tow multiple vehicles, they will receive no passes if they accept at least one of the tows during the initial dispatch. If the Tow Contractor passes all of the tows, they will receive one pass.

3.8.5 A Tow Contractor will receive a pass for each declined tow if, after accepting a multiple Tow Request, they later decline any or all of the requests.

3.36.4.14 Electronic Device with internet connectivity (wi-fi only does not qualify), ability to take and store high resolution photos and have a commonly used internet browser installed, such as Chrome, Edge, or Internet Explorer.\*

5.2.1 For each vehicle moved or towed or Drop fee or tow fee collected from the tow scene of a dispatched call, Tow Contractor will pay a dispatch fee at the rate established by the Tow Board within ten (10) days of billing. Failure to pay on time may result in additional assessment of interest on the balance due and/or remedies as provided in Section 7 of this Tow Contract. Late payment will also be reported to the Tow Board and considered when the Board evaluates Tow Contractors for contract extensions.

\*This is new contract language to accommodate dispatch and reporting via the internet.

## Proposed Amendment for Abandoned Vehicle and RV Towing Contract

### Strikethrough Markup Version:

3.6.3.1. Unless otherwise stated in this contract, maximum response time allowed for Abandoned Auto tows is 2 hours from the time the ~~call~~ request is received.

1.2.5 Tow Contractor will ~~call~~ provide Tow Desk ~~to provide~~ complete information about each tow within 30 minutes of completion. At that time, Tow Desk will assign tow numbers for each tow.

5.2.1. For each abandoned vehicle dispatched by or requested through the Tow Desk, Tow Contractor will pay ~~the Tow Desk~~ a dispatch fee at the rate established by the Tow Board within ten (10) days of billing ~~by Tow Desk~~. Failure to pay on time may result in additional assessment of interest on the balance due and/or remedies as provided in Section 7 of this Contract.

Update Section 5.3 and 5.4 per enclosed Rate Sheets

### Clean Version

3.6.3.1. Unless otherwise stated in this contract, maximum response time allowed for Abandoned Auto tows is 2 hours from the time the request is received.

1.2.5 Tow Contractor will provide Tow Desk complete information about each tow within 30 minutes of completion. At that time, Tow Desk will assign tow numbers for each tow.

5.2.1. For each abandoned vehicle dispatched by or requested through the Tow Desk, Tow Contractor will pay a dispatch fee at the rate established by the Tow Board within ten (10) days of billing. Failure to pay on time may result in additional assessment of interest on the balance due and/or remedies as provided in Section 7 of this Contract.

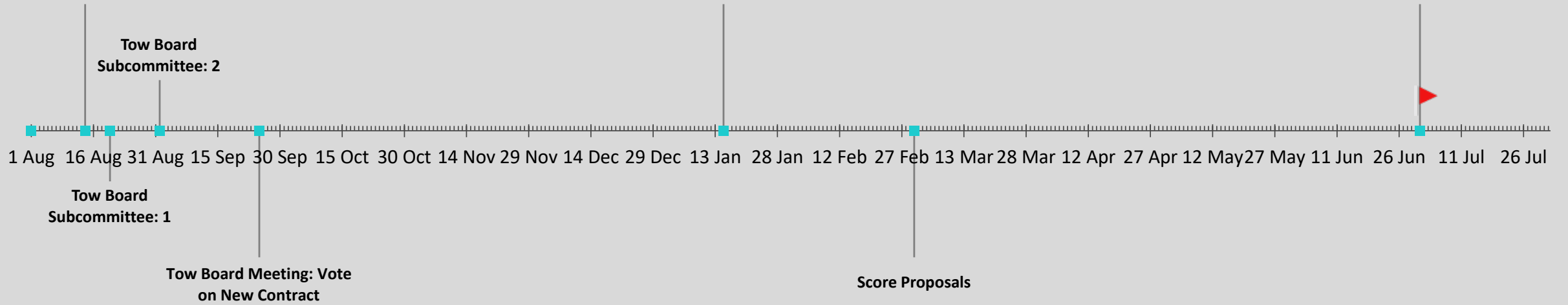
Update Section 5.3 and 5.4 per enclosed Rate Sheets

# Towing Contract Timeline

**Tow Board Mtg: Vote on Tow Contract Extension, CPI Rate Increase**

**Issue RFP**

**New Contract Begins**



## Project Milestones

Date	Milestone
8/14/2019	Tow Board Mtg: Vote on Tow Contract Extension, CPI Rate Increase
8/20/2019	Tow Board Subcommittee: 1
9/1/2019	Tow Board Subcommittee: 2
9/25/2019	Tow Board Mtg: Vote on New Contract
1/15/2020	Issue RFP
3/1/2020	Score Proposals
7/1/2020	New Contract Begins





## Citizen Paid Tows- Maximum Rates Contract for Vehicle Towing and Storage

Effective ~~March 21, 2018~~ September 1, 2019



<b>STANDARD TOW RATES</b>			
Rate Type	Class A (Most passenger vehicles)	Class B Vehicles over 10k GVW	Class C Vehicles Over 20k GVW
Base Rate+	<del>\$128.00</del> <u>\$133</u>	<del>\$182.00</del> <u>\$188</u>	<del>\$357.00</del> <u>\$369</u>
Dispatch Fee	\$20.00	\$20.00	\$20.00
City Service Fee*	\$38.00	\$38.00	\$38.00
<b>Total</b>	<b><del>\$186.00</del><u>\$191</u></b>	<b><del>\$240.00</del><u>\$246</u></b>	<b><del>\$415.00</del><u>\$427</u></b>

\*An additional \$15 Parking Enforcement Fee will be applied for tows requested by Parking Enforcement.  
+Base Rate includes up to ½ hour on scene.

<b>STORAGE RATES</b>			
Vehicle Size	First 4hrs After Tow	Up to 24hrs after Tow	Each Additional 24hrs or part thereof
Up to 20' Long	Free	<del>\$27.00</del> <u>\$28</u>	<del>\$27.00</del> <u>\$28</u>
Up to 40' Long	Free	<del>\$35.00</del> <u>\$36</u>	<del>\$35.00</del> <u>\$36</u>
More +40' Long	Free	<del>\$46.00</del> <u>\$48</u>	<del>\$46.00</del> <u>\$48</u>

<b>RATES FOR ADDITIONAL SERVICES</b>			
Service	Class A	Class B	Class C
Gate Fee (access to or release of vehicle after business hours or on holidays)	<del>\$45.00</del> <u>\$47</u>	<del>\$45.00</del> <u>\$47</u>	<del>\$45.00</del> <u>\$47</u>
Lien Filing Fees-vehicle valued up to \$2,500	<del>\$46.00</del> <u>\$48</u>	<del>\$46.00</del> <u>\$48</u>	<del>\$46.00</del> <u>\$48</u>
Lien Filing Fees-vehicle valued more than \$2,500	<del>\$111.00</del> <u>\$115</u>	<del>\$111.00</del> <u>\$115</u>	<del>\$111.00</del> <u>\$115</u>
Extra Truck (includes extra person)	<del>\$59.00</del> <u>\$61</u> #	<del>\$124.00</del> <u>\$128</u> /hr on scene	<del>\$357.00</del> <u>\$369</u> port to port
Extra Person	<del>\$47</del> <u>\$49</u> /hr on scene	<del>\$47</del> <u>\$49</u> /hr on scene	<del>\$82</del> <u>\$85</u> /hr on scene
Drop Fee	<del>\$47</del> <u>\$49</u> +Dispatch	<del>\$66</del> <u>\$68</u> + Dispatch	<del>\$107</del> <u>\$111</u> + Dispatch
Out of District/Excessive Mileage	<del>\$5.00</del> <u>\$5.20</u> per mile	<del>\$5.00</del> <u>\$5.20</u> per mile	<del>\$6.00</del> <u>\$6.20</u>
Standby/Recovery Time	<del>\$20</del> <u>\$21</u> per ¼ hr after 30 min on scene	<del>\$20</del> <u>\$21</u> per ¼ hr after 30 min on scene	N/A

#for first ½ hour, then \$21 per ¼ hour thereafter

For questions about these rates please contact the City of Portland Towing Program at 503.823.7483



**AGENCY PAID TOWING SERVICES  
CONTRACT FOR VEHICLE TOWING AND  
STORAGE SERVICES**

Effective September 1, 2019



Tow by the Hour		
Class A	Class B	Class C
\$41\$43 Includes 1 <sup>st</sup> 1/4hr	\$171\$180 Base Rate	\$357\$374 Port to Port
+ \$20 Dispatch Fee	+ \$20 Dispatch Fee	+ \$20 Dispatch Fee
<u>\$61\$63</u>	<u>\$191\$200</u>	<u>\$377\$394</u>

\*Class A: ~~\$20~~\$21 per ¼ hr after first 15 minutes on scene  
 #Class B: ~~\$28~~\$29 per ¼ hr after first 15 minutes on scene

PPB RETOWS		
Class A	Class B	Class C
\$60\$63 Base Rate	\$140\$147 Base Rate	\$303\$318 Port to Port
+ \$20 Dispatch Fee	+ \$20 Dispatch Fee	+ \$20 Dispatch Fee
<u>\$80\$83</u>	<u>\$160\$167</u>	<u>\$323\$338</u>

Breakdown/Recovery/Accident		
Class A	Class B	Class C
\$60*\$63* Base Rate	\$140\$145* Base Rate	\$303\$313 Port to Port
+ \$20 Dispatch Fee	+ \$20 Dispatch Fee	+ \$20 Dispatch Fee
<u>\$80\$83</u>	<u>\$160\$165</u>	<u>\$323\$333</u>

\*Base Rate is ~~\$68~~\$70 for tows outside of Monday through Friday 10am-6pm, excluding holidays

Roadside Service		
Class A	Class B	Class C
\$47\$49 Base Rate	\$68\$74 Base Rate	\$303\$318 Port to Port
+ \$20 Dispatch Fee	+ \$20 Dispatch	+ \$20 Dispatch Fee
<u>\$67\$69</u>	<u>\$88\$91</u>	<u>\$323\$338</u>

Dry Run		
Class A	Class B	Class C
\$28\$29 Base Rate	\$28\$29 Base Rate	\$28\$29 Base Rate
+ \$20 Dispatch Fee	+ \$20 Dispatch Fee	+ \$20 Dispatch Fee
<u>\$48\$49</u>	<u>\$48\$49</u>	<u>\$48\$49</u>

RATES FOR ADDITIONAL SERVICES			
Service	Class A	Class B	Class C
Storage-Charges begin on the 2 <sup>nd</sup> business day after the tow*	<del>\$15</del> <u>\$16</u> (vehicles up to 20' long)	<del>\$24</del> <u>\$25</u> (vehicles from 21' to 40' long)	<del>\$29</del> <u>\$30</u> (vehicles over 40' long)
Extra Truck (includes extra person)	<del>\$54</del> <u>\$57</u> #	<del>\$107</del> <u>\$112</u> /hr on scene	<del>\$303</del> <u>\$318</u> port to port
Extra Person	<del>\$47</del> <u>\$49</u> /hr on	<del>\$47</del> <u>\$49</u> /hr on	<del>\$82</del> <u>\$86</u> /hr on
Standby/Recovery Time	<del>\$20</del> <u>\$21</u> per ¼ hr after 30 min on scene	<del>\$20</del> <u>\$21</u> per ¼ hr after 30 min on scene	N/A
Out of District Mileage+	<del>\$4.25</del> <u>\$4.50</u> for each mile traveled out of district	<del>\$4.50</del> <u>\$4.75</u> for each mile traveled out of district	<del>\$5.00</del> <u>\$5.25</u> for each mile traveled out of district
Gate Fee (after-hours access to vehicle)	<del>\$45</del> <u>\$47</u> - only outside the hours for Mon-Sat 8am-6pm	<del>\$45</del> <u>\$47</u> - only outside the hours for Mon-Sat 8am-6pm	<del>\$45</del> <u>\$47</u> - only outside the hours for Mon-Sat 8am-6pm
<p>*Storage Assessment for Police Hold vehicles: Storage fees for a temporary or formal hold begin 48 hours after the tow. The storage fee for the final 24 hours of a 72-hour temporary hold will be paid by the requesting Agency at the Agency storage rate. Weekends and holidays are excluded from the computation of the first 48 hours of a police hold. For purposes of this section, weekend means 12:01 am Saturday to 12:01 a.m. Monday. When a temporary or formal hold is lifted or expires, Tow Contractor may begin charging storage fees at 10:00 a.m. the following workday.</p> <p>+Mileage may be charged for towing vehicles for more than 8 miles for Class A and B tows and more than 20 miles for Class C tows. Mileage may also be charged for Class A and B tows if the tower had to tow out of district. List of Tow Contractor names and assigned district as well as district map is attached.</p>			



For questions about these rates please contact the City of Portland Towing Coordinator at 503.865.2489

# Proposed Rate Changes for Agency and Abandoned Vehicle Tow Contracts

Contract Class A	Current Rate	Apply CPI 2019	Resulting Rate
Public Rate	\$128	3.35%	\$132.29
Agency Paid Rate	\$60	5.00%	\$63.00



Contract Class B	Current Rate	Apply CPI 2019	Resulting Rate
Public Paid Rate	\$182	3.35%	\$188.10
Agency Paid Rate	\$140	5.00%	\$147.00



Contract Class C	Current Rate	Apply CPI 2019	Resulting Rate
Public Paid Rate	\$357	3.35%	\$368.96
Agency Paid Rate	\$303	5.00%	\$318.15

	PUBLIC RATES			
	Current Rate	Apply CPI 2019	Resulting Rate	Resulting Rate
Class A Storage	\$27.00	3.35%	\$27.90	\$28.00
Class B Storage	\$35.00	3.35%	\$36.17	\$36.00
Class C Storage	\$46.00	3.35%	\$47.54	\$48.00
Lien up to \$2500	\$46.00	3.35%	\$47.54	\$48.00
Lien over \$2500	\$111.00	3.35%	\$114.72	\$115.00
Class A Extra Truck	\$59.00	3.35%	\$60.98	\$61.00
Class B Extra Truck	\$124.00	3.35%	\$128.15	\$128.00
Class C Extra Truck	\$357.00	3.35%	\$368.96	\$369.00
Class A Extra Person	\$47.00	3.35%	\$48.57	\$49.00
Class B Extra Person	\$47.00	3.35%	\$48.57	\$49.00
Class C Extra Person	\$82.00	3.35%	\$84.75	\$85.00
Class A Drop Fee	\$47.00	3.35%	\$48.57	\$49.00
Class B Drop Fee	\$66.00	3.35%	\$68.21	\$68.00
Class C Drop Fee	\$107.00	3.35%	\$110.58	\$111.00
Class A Standby Time	\$20.00	3.35%	\$20.67	\$21.00
Class B Standby Time	\$20.00	3.35%	\$20.67	\$21.00
Class A OOD Mileage	\$5.00	3.35%	\$5.17	\$5.00
Class B OOD Mileage	\$5.00	3.35%	\$5.17	\$5.00
Class C OOD Mileage	\$6.00	3.35%	\$6.20	\$6.25
Base Rate TBTH	N/A	N/A	N/A	N/A
Base rate Recovery and Retows	N/A	N/A	N/A	N/A
Service	N/A	N/A	N/A	N/A
Dry Run	N/A	N/A	N/A	N/A

	AGENCY RATES			
	Current Rate	Apply CPI	Resulting Rate	Resulting Rate
\$15.00	5.00%	\$15.75	\$16.00	
\$24.00	5.00%	\$25.20	\$25.00	
\$29.00	5.00%	\$30.45	\$30.00	
N/A	N/A	N/A	N/A	
N/A	N/A	N/A	N/A	
\$54.00	5.00%	\$56.70	\$57.00	
\$107.00	5.00%	\$112.35	\$112.00	
\$303.00	5.00%	\$318.15	\$318.00	
\$47.00	5.00%	\$49.35	\$49.00	
\$47.00	5.00%	\$49.35	\$49.00	
\$82.00	5.00%	\$86.10	\$86.00	
N/A	N/A	N/A	N/A	
N/A	N/A	N/A	N/A	
N/A	N/A	N/A	N/A	
\$20.00	5.00%	\$21.00	\$21.00	
\$20.00	5.00%	\$21.00	\$21.00	
\$4.25	5.00%	\$4.46	\$4.50	
\$4.50	5.00%	\$4.73	\$4.65	
\$5.00	5.00%	\$5.25	\$5.25	
\$41.00	5.00%	\$43.05	\$43.00	
\$60.00	5.00%	\$63.00	\$63.00	
\$47.00	5.00%	\$49.35	\$49.00	
\$28.00	5.00%	\$29.40	\$29.00	

## CPI-All Urban Consumers (Current Series) Original Data Value

**Series Id:** CUUR0400SA0

**Not Seasonally Adjusted**

**Series Title:** All items in West urban, all urban consumers, not seasonally adjusted

**Area:** West

**Item:** All items

**Base Period:** 1982-84=100

**Years:** 2009 to 2019

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual	HALF1	HALF2
2009	215.923	217.095	217.357	217.910	218.567	219.865	219.484	219.884	220.294	220.447	219.728	219.307	218.822	217.786	219.857
2010	219.989	220.179	220.809	221.202	221.417	221.147	221.331	221.523	221.384	221.708	221.671	222.081	221.203	220.790	221.616
2011	223.149	224.431	226.558	227.837	228.516	228.075	227.805	228.222	229.147	229.195	228.771	228.117	227.485	226.428	228.543
2012	228.980	229.995	232.039	232.561	233.053	232.701	231.893	233.001	234.083	234.966	233.206	232.029	232.376	231.555	233.196
2013	232.759	234.595	235.511	235.488	235.979	236.227	236.341	236.591	237.146	237.000	236.153	236.096	235.824	235.093	236.555
2014	236.707	237.614	239.092	239.808	241.350	241.616	241.850	241.660	241.920	241.650	240.220	239.095	240.215	239.365	241.066
2015	238.318	239.748	241.690	242.302	244.227	244.332	245.040	244.737	244.257	244.341	243.749	243.434	243.015	241.770	244.260
2016	244.600	244.821	245.404	246.589	247.855	248.228	248.375	248.498	249.234	249.897	249.448	249.516	247.705	246.250	249.161
2017	250.814	252.252	252.949	253.806	254.380	254.469	254.708	255.282	256.504	257.223	257.126	257.347	254.738	253.112	256.365
2018	258.638	259.986	260.994	262.037	263.240	263.732	263.971	264.395	265.105	266.195	265.658	265.209	263.263	261.438	265.089
2019	265.624	266.215	267.370	269.522	270.880	270.957								268.428	

**2018-2019 CPI Percentage: 3.35%**

**From:** [Jesse Copeland](#)  
**To:** [Kramer, Patrick](#)  
**Subject:** Keyth Howell  
**Date:** Thursday, August 8, 2019 12:31:26 PM

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Patrick,

Keyth Howell was involved in a single car accident on the night of July 30<sup>th</sup>. He was on Beef Bend Road and apparently swerved to avoid hitting a deer, and hit a telephone pole instead. I believe there is a police incident report, but I have yet to see it.

Jesse

# Tow Summary For 06/2019 (All Agencies)(Multnomah County)

Tower	Completed Tows By Type						Completed Tows By Class					Cancel /GOA	Passes By Class			Total Calls	Pass Percent	
	PR	PNP	PP	CR	AB	AB	A	B	C	Other	A		B	C	Other			Total
<b>AB</b>																		
Sergeants Towing PA	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	0.00%
Speeds Towing PA	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0.00%
<b>D2</b>																		
A&B Towing & Recovery 2	91	21	0	0	0	112	0	0	0	0	54	4	0	0	0	4	170	2.35%
Retriever Towing	104	21	0	6	0	113	15	0	3	30	10	5	0	1	16	177	9.04%	
Sergeants Towing 2	107	26	0	0	0	133	0	0	0	32	8	0	0	0	8	173	4.62%	
<b>D4</b>																		
21st Century Towing	36	25	0	4	0	57	0	0	8	11	0	0	0	0	0	76	0.00%	
Newhouse Towing 4	43	8	0	1	0	52	0	0	0	10	1	0	0	0	1	63	1.59%	
Sergeants Towing	35	15	0	1	0	51	0	0	0	8	8	0	0	0	8	67	11.94%	
<b>D5</b>																		
21st Century Towing 5	54	44	0	1	0	96	0	0	3	12	2	0	0	0	2	113	1.77%	
Newhouse Towing 5	52	24	0	2	0	75	0	0	3	7	7	0	0	1	8	93	8.60%	
Speeds/SuperTow 5	72	39	0	1	0	105	1	0	6	12	4	1	0	1	6	130	4.62%	
<b>D6</b>																		
Loop Hi-Way Towing	71	29	0	2	0	97	2	0	3	10	3	2	0	0	5	117	4.27%	
<b>D7</b>																		
21st Century Towing 7	77	37	0	1	0	110	0	0	5	13	0	0	0	0	0	128	0.00%	
A&B Towing & Recovery	68	34	0	2	0	101	1	0	2	13	4	0	0	1	5	122	4.10%	
<b>D8</b>																		
A&B Towing & Recovery	50	27	0	1	0	74	1	0	3	18	2	0	0	0	2	98	2.04%	
Newhouse Towing 8	41	25	0	2	0	66	0	0	2	17	3	0	0	0	3	88	3.41%	
Sergeants Towing 8	48	20	0	1	0	69	0	0	0	20	4	0	0	0	4	93	4.30%	
Speed's/Supertow Towing	73	24	0	1	0	96	0	0	2	17	8	0	0	0	8	123	6.50%	
<b>D9</b>																		
MISC	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0.00%	
<b>DA</b>																		
Sergeants Towing	9	4	0	0	0	13	0	0	0	0	0	0	0	0	0	13	0.00%	
Speeds Towing Abandon	20	0	0	0	0	18	2	0	0	7	0	0	0	0	0	27	0.00%	

Tow Types: PR = Police Request PNP = Private Non Preference PP = Private Preference CR = City Request

# Tow Summary For 06/2019 (All Agencies)(Multnomah County)

Tower	Completed Tows By Type					Completed Tows By Class				Cancel /GOA	Passes By Class				Total Calls	Pass Percent	
	PR	PNP	PP	CR	AB	A	B	C	Other		A	B	C	Other			Total
A & B Towing	0	1	0	4	0	1	0	4	0	0	1	0	2	0	3	8	37.50%
Gerlock Towing & Heavy	3	4	0	1	0	0	0	6	2	1	0	0	1	0	1	10	10.00%
<b>Total:</b>	<b>1057</b>	<b>428</b>	<b>0</b>	<b>31</b>	<b>0</b>	<b>1442</b>	<b>22</b>	<b>10</b>	<b>42</b>	<b>292</b>	<b>69</b>	<b>8</b>	<b>3</b>	<b>4</b>	<b>84</b>	<b>1892</b>	<b>4.44%</b>

DC

Tow Types: PR = Police Request PNP = Private Non Preference PP = Private Preference CR = City Request



# Tow Summary For 07/2019 (All Agencies)(Multnomah County)

Tower	Completed Tows By Type				Completed Tows By Class			Cancel /GOA	Passes By Class			Total Calls	Pass Percent			
	PR	PNP	PP	CR	AB	A	B		C	Other	A			B	C	Other
<b>AB</b> Sergeants Towing PA	1	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0.00%
<b>D2</b> A&B Towing & Recovery 2	64	25	0	3	0	92	0	0	0	52	9	0	0	0	153	5.88%
Retriever Towing	112	28	0	10	0	130	16	0	4	26	3	4	0	1	184	4.35%
Sergeants Towing 2	93	17	0	0	0	110	0	0	0	31	10	0	0	0	151	6.62%
<b>D4</b> 21st Century Towing	51	21	1	0	0	68	0	0	5	13	0	0	0	0	86	0.00%
Newhouse Towing 4	40	18	0	1	0	59	0	0	0	10	2	0	0	0	71	2.82%
Sergeants Towing	32	27	0	0	0	58	0	0	1	9	6	0	0	0	74	8.11%
<b>D5</b> 21st Century Towing 5	50	52	0	0	0	98	0	0	4	10	1	0	0	0	113	0.88%
Newhouse Towing 5	56	31	0	2	0	86	0	0	3	16	6	0	0	0	111	5.41%
Speeds/SuperTow 5	57	31	0	3	0	87	1	0	3	9	9	1	0	1	111	9.91%
<b>D6</b> Loop Hi-Way Towing	66	23	0	4	0	89	2	0	2	3	1	0	0	0	97	1.03%
<b>D7</b> 21st Century Towing 7	85	33	0	4	0	117	0	0	5	10	2	0	0	1	135	2.22%
A&B Towing & Recovery	62	34	0	4	0	94	2	0	4	9	10	0	0	0	119	8.40%
<b>D8</b> A&B Towing & Recovery	49	20	0	4	0	71	2	0	0	22	0	0	0	1	96	1.04%
Newhouse Towing 8	43	18	0	2	0	61	0	0	2	16	3	0	0	0	82	3.66%
Sergeants Towing 8	35	25	0	1	0	61	0	0	0	19	4	0	0	0	84	4.76%
Speed's/Supertow Towing	42	27	0	0	0	65	2	0	2	12	5	0	0	0	86	5.81%
<b>D9</b> MISC	1	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0.00%
<b>DA</b> Sergeants Towing	19	1	0	0	0	20	0	0	0	1	0	0	0	0	21	0.00%
Speed's Towing Abandon	31	1	0	0	0	30	2	0	0	2	0	0	0	0	34	0.00%

Tow Types: PR = Police Request PNP = Private Non Preference PP = Private Preference CR = City Request

# Tow Summary For 07/2019 (All Agencies)(Multnomah County)

Tower	Completed Tows By Type				Completed Tows By Class			Cancel /GOA	Passes By Class			Total Calls	Pass Percent			
	PR	PNP	PP	CR	AB	A	B		C	Other	Total					
DC																
A & B Towing	1	1	0	1	0	0	2	1	5	0	0	3	0	3	11	27.27%
Gerlock Towing & Heavy	0	2	0	3	0	1	0	4	4	0	0	0	0	0	9	0.00%
DP																
River City Recovery	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0.00%
<b>Total:</b>	990	435	1	42	0	1399	27	6	280	71	5	3	4	83	1831	4.53%