

PBOT's Program Offer Measures

| | FY2016-17 Performance Actual | FY2017-18 Performance Actuals | FY2018-19 Performance Actuals | FY2019-20 PM Goal | FY2020-21 PM Goal |
|---|------------------------------------|-------------------------------------|-------------------------------------|----------------------|----------------------|
| Active Transportation & Safety | | | | | |
| Miles of streets where speed limits were reduced to improve safety | - | - | - | 20 | 20 |
| Number of new and retrofitted pedestrian crossings on High Crash Network streets | - | - | - | 25 | 50 |
| Number of traffic crashes that result in serious injuries | 275 | 287 | - | - | - |
| Number of traffic fatalities | 42 | 47 | 34 | - | - |
| Number of Transportation Wallets distributed | - | 1,434 | 1,732 | 1,848 | 3,000 |
| Percentage of commuters who walked, biked, took transit, carpooled, or worked from home | 41% | 42% | 40% | 42% | 42% |
| Percentage of residents who commute to work by car alone | 58% | 57% | 59% | 57% | 57% |
| Active Transportation & Safety, Equity | | | | | |
| Number of Transportation Demand Management (TDM) programs offered in historically underserved areas or for underserved populations | - | - | 4 | 4 | - |
| Asset Management | | | | | |
| Average network Pavement Condition Index (PCI) | 0.56 | 0.55 | 0.52 | 0.55 | 0.55 |
| Percentage of busy (collector/arterial) streets in fair or better condition | 50% | 48% | 43% | 50% | 50% |
| Percentage of local streets in fair or better condition | 36% | 31% | 28% | 35% | 35% |
| Asset Management, Sidewalks, Bridges, & Structures | | | | | |
| Percentage of PBOT-owned bridges in non-distressed condition | 85% | 84% | 84% | 85% | 85% |
| Bike Share Operations | | | | | |
| Number of BikeTown trips | - | 346,764 | 364,116 | 365,000 | 800,000 |
| Building Plan & Development Review | | | | | |
| Number of Public Works Permit applications received | - | 243 | 238 | 234 | 225 |
| Percentage of PBOT public works permit reviews completed on-time | 80% | 94% | 95% | 94% | 94% |
| Total value of the public works PBOT infrastructure improvements permitted | - | - | 22,889,417 | 24,000,000 | 24,000,000 |
| CIP | | | | | |
| Total miles of bike facilities (bike lanes, protected bike lanes, buffered bike lanes, neighborhood greenways, and off street pathways) | - | 384 | 399 | 415 | 430 |
| CIP, Project Management, Engineering | | | | | |
| Percentage of annual budgeted Capital Improvement Plan expended | 0% | 46% | 40% | 90% | 90% |
| Environmental Systems | | | | | |
| Linear feet of sewer/storm line repaired/lined | - | 20,930 | 22,365 | 22,173 | 22,200 |
| Linear feet of sewer/storm lines tv'd and inspected | - | - | 846,350 | 829,429 | 829,500 |
| Funds Management | | | | | |
| Debt Ratio | - | - | - | 0.07 | 0.07 |
| Ratio of ongoing General Transportation Revenue (GTR) resources to GTR Current Service Level Requirements | - | - | - | 1.10 | 1.00 |
| Transportation Reserve Fund Balance | - | - | - | 0.06 | 0.06 |
| On Street Parking | | | | | |
| Number of area parking permits issued | 31,629 | 33,194 | 31,213 | 31,500 | 32,000 |
| On-street parking expenses as a percentage of revenues | 0 | 0 | 0 | 0 | 0 |

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| | | | | | |
|---|-----------|------------|------------|------------|------------|
| On Street Parking, Active Transportation & Safety | | | | | |
| Number of area parking permit 'opt-outs' | - | 694 | 1,134 | 900 | 1,000 |
| Parking Enforcement | | | | | |
| Number of abandoned auto complaints received | - | 34,147 | 29,830 | 30,000 | 32,000 |
| Number of derelict RVs reported | - | 4,144 | 5,199 | 5,500 | 5,100 |
| Number of parking citations issued | - | 236,530 | 252,985 | 253,000 | 260,000 |
| Parking Garages | | | | | |
| Average weekday peak time occupancy in PBOT owned parking garages | - | 0.81 | 0.93 | 0.85 | 0.85 |
| Number of parking transactions processed | - | 1,709,732 | 1,678,131 | 1,778,805 | - |
| Parking Garages, Asset Management | | | | | |
| Percentage of parking garages in good or better condition | 0% | 66% | 17% | 100% | 100% |
| Sidewalks, Bridges, & Structures | | | | | |
| Number of corners improved or constructed to comply with ADA | - | - | 823 | 1,500 | 1,500 |
| Streetcar Operations | | | | | |
| Annual Streetcar Ridership | 4,720,474 | 4,870,556 | 4,491,363 | 5,000,000 | 5,000,000 |
| Percentage of Streetcar fare revenue contribution to operating budget | 0.14 | 0.09 | 0.09 | 0.20 | 0.10 |
| Percentage of Streetcar on-time performance | 0.79 | 0.82 | 0.83 | 0.85 | 0.85 |
| Streets & Signs | | | | | |
| Number of crosswalks installed or maintained | - | 921 | 1,306 | 1,300 | 1,300 |
| Streets & Signs | | | | | |
| Number of potholes repaired | - | - | 12,709 | 5,000 | - |
| Number of signs maintained or replaced | - | 33,607 | 34,898 | 20,000 | 20,000 |
| Percentage of High Crash Corridors restriped in accordance with industry guidelines | - | - | 1.00 | 1.00 | 1.00 |
| Total miles of curb cleaned during annual leaf removal program | - | - | 1,598 | 1,059 | - |
| Support Services | | | | | |
| Number of employee Safety Site Visits | - | 65 | 43 | 200 | 120 |
| Number of OSHA recordable Incidents | - | 49 | 34 | 240 | 25 |
| Support Services, Equity | | | | | |
| Percentage of total contract dollars paid to DMWESB firms | 0% | 0% | 35% | 30% | 35% |
| Towing & PFHT | | | | | |
| Number of abandoned vehicles towed | - | 4,114 | 3,559 | 3,600 | 3,740 |
| Number of Contract Tows | - | 19,257 | 18,814 | 18,800 | 18,889 |
| Number of Private for Hire field audits annually | - | 2,808 | 3,969 | 3,500 | 4,500 |
| Number of Private for Hire vehicles operating in Portland city limits | - | - | - | 13,600 | 21,000 |
| Number of Private for-Hire transportation rides | - | 11,270,892 | 13,224,205 | 12,500,000 | 13,000,000 |
| Number of Private Property Impound Tows | - | 8,762 | 8,502 | 8,400 | 8,913 |
| Number of RVs towed | - | 418 | 204 | 420 | - |
| Number of Safe Ride Home trips provided | - | - | - | 6,645 | 7,000 |
| Towing & PFHT, Equity | | | | | |
| Number of PDX WAV (Wheelchair Accessible Vehicle) Rides | - | - | 5,372 | 15,000 | 15,000 |
| Tram Ops | | | | | |
| Annual Tram Ridership | - | 2,068,009 | 2,104,368 | 2,000,000 | 2,000,000 |