



1120 SW Fifth Ave., Suite 800 Portland, OR 97204 503-823-5185

Fax 503-823-7576 TTY 503-823-6868 [www.portlandoregon.gov/transportation](http://www.portlandoregon.gov/transportation)

Chloe Eudaly Commissioner Chris Warner Director

# TRANSPORTATION NETWORK COMPANY (TNC) DRIVERS ADVISORY COMMITTEE

Final Agenda – November 30, 2020 | 3:30 PM – 5:00 PM

Zoom Conference Call

Private for-Hire Transportation Customer Service: [Regulatory@portlandoregon.gov](mailto:Regulatory@portlandoregon.gov) | 503-823-7483

Schedule	Topic	Presenter	Notes
5 min (3:30 pm – 3:35 pm)	1. Welcome & Introductions A. Facilitator B. Committee Members C. Ombudspersons D. Roll Call	Tracy M. Smith, Facilitator	Members of the Committee and support team introductions.
5 min (3:35 pm – 3:40 pm)	2. Announcements from Committee Members	Tracy M. Smith, Facilitator	
5 min (3:40 pm - 3:45 pm)	3. Approval of October 19, 2020 Meeting Summary	Duane Hanson, Chair	
10 min (3:45 pm – 3:55 pm)	4. Technical Advisory Panel & Public Comment	Duane Hanson, Chair	Objective: Hear comments from: 1. Technical Advisory Panel 2. Public Comment - Limited to 2 minutes per person. • Opportunity for comment on items not otherwise scheduled on the agenda. • Please state your complete name and spelling, your organization, and if applicable, which topic you are

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			commenting on. 3. Committee Deliberation 4. Chair may elect to create future topics based on comments received.
5 min (3:55 pm – 4:00 pm)	5. PBOT Program Updates A. Benefits & Compensation Survey B. Driver Decals – Drivers remind riders to wear a mask C. FARES AND FEES Compensation Subcommittee	Mark Williams, PBOT	• Update
30 min (4:00 pm – 4:30 pm)	6. Ombudsperson Quarterly Report	• Sally LaJoie, Ombudsperson • Mark Williams, PBOT	• Discussion • Public Comment
15 min (4:30 pm – 4:45 pm)	7. Deactivated or Lost Access to Drivers (Ombuds and TNC Investigation Process) - Exhibit A	• Sally LaJoie, Ombudsperson • Mark Williams, PBOT	• Update • NEW Language for Consideration
15 min (4:45 pm – 5:00 pm)	8. Topic Submission – Revised Service Agreement Leading to Diminished Compensation – Exhibit B	Duane Hanson, Chair	• Action Item • Public Comment • Committee Vote
	9. Topic Submission – Compensation for Period 1 – Exhibit C	Duane Hanson, Chair	• Consideration
	10. Topic Submission – FARE Compensation – Exhibit D	Duane Hanson, Chair	• Consideration
5:00 pm	11. Adjourn	Duane Hanson, Chair	

The City of Portland will make reasonable accommodation for people with disabilities. Please notify us no fewer than five (5) business days prior to the event by phone at 503-823-3589, by the City's TTY at 503-823-6868, or by the Oregon Relay Service at 1-800-735-2900.