



Portland Water Bureau RESIDENTIAL TOILET REBATE

Replacing an older toilet is a great way to save water and money! The Portland Water Bureau is offering a **\$50 rebate** for replacing an old toilet with a WaterSense-labeled toilet. Residential accounts are eligible for up to **two rebates**.



HOW TO GET A REBATE:

- 1 Make sure you are eligible.** Rebates are for active Portland Water Bureau drinking water accounts in good standing. **Limit of two** toilet rebates per account. Each rebate is worth \$50. Customers enrolled in the Financial Assistance Program will be automatically upgraded to a \$100 rebate. To find out more about the program, visit www.portlandoregon.gov/water/financialassistance.
- 2 Select an eligible toilet.** The toilet you purchase must be WaterSense-labeled. Local plumbing stores are familiar with the WaterSense label. For a complete list of approved models, visit: www.epa.gov/watersense.
- 3 Save receipt.** A copy of the dated sale receipt (or invoice) is required.
- 4 Install new toilet.** The new toilet must be installed at the property associated with your Portland Water Bureau account.
- 5 Recycle old toilet and save receipt.** The old toilet must be recycled at one of the approved recycling centers (listed below). Be sure to get a receipt for the recycling.
- 6 Complete and sign the toilet rebate form** (see reverse). Application must be received within one year of purchase.
Attach the following:
 - 1. Toilet rebate form (completed and signed).
 - 2. Sales receipt or invoice (a copy is acceptable).
 - 3. Proof of recycling.**Mail to:**
Portland Water Bureau
1120 SW Fifth Ave, Room 600
Portland, OR 97204
Email to:
conserve@portlandoregon.gov
- 7 Receive your rebate.** Rebates will be posted as a credit to the water, sewer, stormwater account on record for the property. Rebates are processed as they arrive, but it may take a full billing cycle before the credit is posted to the account.

APPROVED RECYCLING CENTERS

■ Environmentally Conscious Recycling

Fee: \$7.50 per toilet
12409 NE San Rafael St.
Portland, OR
(503) 253-0867

■ S & H Landscape Products & Supply

Fee: \$15 per toilet
1748 NE 25th Ave.
Hillsboro, OR
(503) 846-0881

■ S & H Landscape Products & Supply

Fee: \$15 per toilet
20200 SW Stafford Rd.
Tualatin, OR
(503) 638-1011

Rebate Questions? (503)823-4527 • conserve@portlandoregon.gov • www.portlandoregon.gov/water/rebate



Portland Water Bureau
WATER EFFICIENCY PROGRAM

In compliance with Civil Rights laws, it is the policy of the City of Portland that no person shall be excluded from participation in, denied the benefits of, or be subjected to discrimination in any City program, service, or activity on the grounds of race, color, national origin, or disability. To help ensure equal access to City programs, services, and activities, the City of Portland reasonably provides: translation and interpretation services, modifications, accommodations, auxiliary aides and services, and alternative format. For these services, complaints, and additional information, contact 503-823-4527, use City TTY 503-823-6868, or use Oregon Relay Service: 711.

More information · Más información
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अधिक सूचना · Tichikin Poraus

www.portlandoregon.gov/water/efficiency
503-823-4527 (TTY 503-823-6868)



APPLICANT INFORMATION

Portland Water Bureau Account # _____ No. of Occupants _____ RENTER OWNER
(Can be found on your water/sewer bill)

Are you enrolled in the financial assistance program?* YES NO

Name on Account _____

Property Address _____ ZIP Code _____

Daytime Phone _____ E-mail Address _____

New Toilet Brand Name	New Toilet Model Name/Number	Estimated age or flush volume of toilet you are replacing	Where did you recycle the old toilet? (must be an approved recycling center)	PWB Internal Use Only

* Income-qualified City of Portland customers may be eligible for financial assistance on their sewer/stormwater/water bills. To find out more, visit <https://www.portlandoregon.gov/water/financialassistance>.

Rebate Agreement / Release of Liability

The Portland Water Bureau may deny any application that does not meet all of the WaterSense Toilet Rebate Program eligibility and requirements. The Portland Water Bureau reserves the right to alter or cease this program at any time. The undersigned agrees to allow the Portland Water Bureau, with notification, to enter upon the property to inspect the installation of the toilet(s) to assure program requirements are met. The Portland Water Bureau is not responsible for the quality of the toilet purchased and does not warranty any toilet, or any fixture comprising a component in any toilet, or the installation of any toilet. The Portland Water Bureau does not guarantee lower water bills as a result of participating in the WaterSense Toilet Rebate Program. The Portland Water Bureau is not responsible for any damage that may occur to applicant's property as a result of removing the old toilet or installing the new toilet under this program. The undersigned agrees to hold harmless the City of Portland and the Portland Water Bureau from and against all loss, damage, expense and liability resulting from or otherwise relating to the purchase, installation, use or removal of a toilet.

By signing this form I agree that I have read, understand, and agree to the Rebate Agreement / Release of Liability (above) and understand the WaterSense Toilet Rebate Program eligibility and requirements (see reverse side).

Customer Signature _____ Date _____

Owner's Signature (if different than customer) _____ Date _____

Owner's Telephone (if different than customer) _____

Note: WaterSense Toilet Rebate Forms that are incomplete, lacking required documents, or missing a signature will be returned. The Portland Water Bureau is not responsible for items lost or delayed in the mail.

Questions? Contact us at (503) 823-4527 or conserve@portlandoregon.gov

