

Introducing Mike Stuhr, Portland's New Water Bureau Director

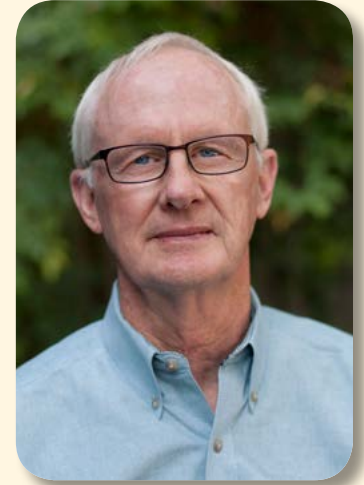
After an extensive nationwide search, City Commissioner Nick Fish has selected Mike Stuhr to be the next Director of the Portland Water Bureau.

For the past 10 years, Mike has served as the Water Bureau's Chief Engineer. His staff describes him as a big-picture leader who keeps projects moving forward, always with an eye on Portland's future needs.

Among Mike's priorities are stabilizing rates, providing strong oversight on major capital projects, improving our customers' experience, and ensuring that we have a resilient and safe water system for generations to come.

Mike and his wife live on a farm with seven horses, five dogs, and a donkey named Scooter. He is often spotted around downtown Portland in a spiffy pair of cowboy boots.

Mike follows former Water Bureau Administrator David Shaff, who recently retired after 37 years of service to the City of Portland and its residents.



Portland Utility Board to Convene This Fall

This fall, the new nine-member Portland Utility Board (PUB) will begin providing oversight of the city's two public utilities: the Portland Water Bureau and Bureau of Environmental Services. The PUB will advise the City Council on the rates, budgets, financial plans, and spending of the two bureaus.

For more information, visit www.portlandoregon.gov/fish/pub

Monthly Statements and Paperless Billing

Save paper, save trees, save time!

Sign up to get monthly sewer, stormwater, and drinking water billing statements. You can also enroll in our e-billing program to get those bills electronically!

Enroll online at www.portlandoregon.gov/utilitybill, call the Customer Call Center at 503-823-7770, or visit in person at 1120 SW Fifth Ave., Portland, OR 97204.





Getting Ready for the Big One

You've probably heard a lot about earthquake preparedness lately in the news. You might not know that the Portland Water Bureau is working to prepare the water system for an earthquake. Earthquake preparation (also known as seismic resilience) is an important part of the Water Bureau's work.

The City has six large water pipes that cross under the Willamette River to carry water from sources on the east side to our customers on the west side. The crossings are between 30 and 110 years old and not well prepared for an earthquake. The Water Bureau is actively planning and designing a new earthquake-safe crossing of the Willamette River. The new crossing will tie water sources to the downtown business core of Portland.

The Water Bureau has successfully built earthquake resilient reservoirs at Powell Butte and Kelly Butte, and is currently working on seismic improvements at reservoirs in Washington Park.

Visit www.portlandoregon.gov/pbem for information on how you can prepare.

We're here for you!

CUSTOMER SERVICE

503-823-7770

PWBCustomerService@portlandoregon.gov

8 a.m. - 5 p.m., Monday - Friday

For information about your City of Portland sewer, stormwater, and water account. Call when setting up a new account or changing your address.

WATER QUALITY LINE

503-823-7525

WBWaterLine@portlandoregon.gov

8:30 a.m. - 4:30 p.m., Monday - Friday

For questions regarding water quality or water pressure. If sending an e-mail, include customer's name, address, and relevant details.

WATER BUREAU SECURITY

503-823-6084

8 a.m. - 5 p.m., Monday - Friday

Report a security issue associated with a Portland Water Bureau property. Please call 9-1-1 for emergencies.

EMERGENCY LINE

503-823-4874

24 hours, 7 days a week

Hotline for water system emergencies.

MAIN OFFICE

503-823-7404

8 a.m. - 5 p.m., Monday - Friday

For general questions.

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PublicAlerts.org



www.portlandoregon.gov/water/blog



Portland Water Bureau

1120 SW Fifth Avenue, Room 600
Portland, OR 97204

Nick Fish, Commissioner
Mike Stuhr, Director

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