

Sewer, Stormwater and Water FINANCIAL ASSISTANCE APPLICATION



The City of Portland offers a sewer, stormwater and water bill discount program for all eligible households receiving water and/or sanitary sewer service as a direct customer of the Portland Water Bureau or Bureau of Environmental Services.

ELIGIBILITY REQUIREMENTS

- Property must be a single-family home that receives sewer or water services from the City of Portland.
- Applicant must live at the property and be directly responsible for payment of the sewer/stormwater/water bill.
- Applicant must meet the established income guidelines by submitting proof of total gross income for all adult members of the household. Gross monthly household income for those 18 and older determines eligibility. Gross income means the amount of money before taxes or deductions.
- Tampering with a water meter is illegal. Tampering may disqualify a household for financial assistance discounts and services for 1 year.
- If approved for the bill discount, you will receive the discount for up to 2 years. **This discount does not automatically renew.** To continue, you will need to reapply after 2 years.

STEPS

- 1 Complete the application form (see reverse).**
- 2 Copy proof of income documents for the last 30 days.**
- 3 Mail completed form and copies of documents to:**
Portland Water Bureau, Customer Service
Attn: Financial Assistance Program
1120 SW Fifth Ave., Room 600
Portland, OR 97204
Fax: 503-823-7729
- 4 If approved, the discount will begin with your next sewer, stormwater and water bill.**

INCOME ELIGIBILITY REQUIREMENTS

(October 2017-October 2018)

FAMILY SIZE	MONTHLY INCOME*
1 person	Under \$1,925
2 people	Under \$2,517
3 people	Under \$3,109
4 people	Under \$3,701
5 people	Under \$4,293
6 people	Under \$4,886
7 people	Under \$4,996
8 people**	Under \$5,108

* Gross monthly household income determines eligibility. Gross income means the amount of money before taxes or deductions.

** For each additional person over 8, add \$111.00 to monthly income.

QUESTIONS?

Contact Portland Water Bureau Customer Service at **503-823-7770** or **pwbcustomerservice@portlandoregon.gov**

SEWER, STORMWATER AND WATER FINANCIAL ASSISTANCE APPLICATION

APPLICATION INFORMATION

Water/Sewer Account No. _____ New Application Renewal Application
 Name _____ Phone No. _____
 Property Address _____
 Optional (for program demographics): Ethnicity _____ Language spoken _____

HOUSEHOLD INFORMATION – INCLUDING YOURSELF

Name	Date of Birth	Social Security Number	Does this person have an income? (Yes/No)
<i>Please note: Date of Birth should only be filled in for household members that are 60 and older.</i>			

If you have more people, attach additional information on a separate form.

FINANCIAL INFORMATION – DOCUMENTATION REQUIRED

Household Income Sources	Monthly Gross* Amount
Salaries/wages/tips	\$
Self-employment income	\$
Social Security (including AFDC and welfare - food stamps are exempt)	\$
Pensions, annuities, interest, or dividends	\$
Alimony and/or child support	\$
Public assistance (TANF, AFS verification or Med. Card)	\$
Unemployment benefits	\$
Veteran's benefits	\$
Regular foster parent grants or payments	\$
Military family allotments	\$
Work study money	\$
Rental property income	\$
Adoption assistance	\$
Other types of income	\$
Total Gross Monthly Income of Household	\$

* Gross income is the amount of money you make before taxes and any other deductions.

I certify that the information above is truthful and correct. I understand that if it is determined that the information provided is untruthful or false, the City will terminate the discount and may rebill me for the discount received.

DATE _____ NAME (PLEASE PRINT) _____ SIGNATURE _____

Approved by:		FOR AGENCY AND CITY USE ONLY	
Agency _____	Date _____	Agency Representative Print _____	Sign _____
Water Bureau Representative Print _____	Sign _____		

