

# Sewer, Stormwater and Water FINANCIAL ASSISTANCE APPLICATION



The City of Portland offers a sewer, stormwater and water bill discount program for all eligible households receiving water and/or sanitary sewer service as a direct customer of the Portland Water Bureau or Bureau of Environmental Services.

## ELIGIBILITY REQUIREMENTS

- Property must be a single-family home that receives sewer or water services from the City of Portland.
- Applicant must live at the property and be directly responsible for payment of the sewer/stormwater/water bill.
- Applicant must meet the established income guidelines by submitting proof of total gross income for all members of the household. This is before taxes and before any deductions.
- Tampering with a water meter is illegal. Tampering disqualifies a household for financial assistance discounts and services for 1 year.
- If approved for the bill discount, you will receive the discount for up to 2 years. **This discount does not automatically renew.** To continue, you will need to reapply after two years.

## STEPS

- 1 Complete the application form (see reverse).**
- 2 Copy proof of income documents for the last 30 days.**
- 3 Mail completed form and copies of documents to:**  
Portland Water Bureau, Customer Service  
Attn: Financial Assistance Program  
1120 SW Fifth Ave., Room 600  
Portland, OR 97204  
Fax: 503-823-7729
- 4 If approved, the discount will begin with your next sewer, stormwater and water bill.**

## INCOME ELIGIBILITY REQUIREMENTS

(October 2017-October 2018)

FAMILY SIZE	MONTHLY INCOME*
1 person	Under \$1,925
2 people	Under \$2,517
3 people	Under \$3,109
4 people	Under \$3,701
5 people	Under \$4,293
6 people	Under \$4,886
7 people	Under \$4,996
8 people**	Under \$5,108

\* Gross monthly household income determines eligibility. Gross income means the amount of money before taxes or deductions.

\*\* For each additional person over 8, add \$111.00 to monthly income.

## QUESTIONS?

Contact Portland Water Bureau Customer Service at **503-823-7770** or **[pwbcustomerservice@portlandoregon.gov](mailto:pwbcustomerservice@portlandoregon.gov)**

**SEWER, STORMWATER AND WATER FINANCIAL ASSISTANCE APPLICATION**

I certify that the information below is truthful and correct. I understand that if it is determined that the information provided is untruthful or false, the City will terminate the discount and may rebill me for the discount received.

DATE \_\_\_\_\_ NAME (PLEASE PRINT) \_\_\_\_\_ SIGNATURE \_\_\_\_\_

**APPLICATION INFORMATION**

Water/Sewer Account No. \_\_\_\_\_ New Application  Renewal Application

Name \_\_\_\_\_ Phone No. \_\_\_\_\_

Property Address \_\_\_\_\_

Optional (for program demographics): Ethnicity \_\_\_\_\_ Language spoken \_\_\_\_\_

**HOUSEHOLD INFORMATION – INCLUDING YOURSELF**

Name	Date of Birth	Social Security Number	Does this person have an income? (Yes/No)

*If you have more people, attach additional information on a separate form.*

**FINANCIAL INFORMATION – DOCUMENTATION REQUIRED**

Household Income Sources	Monthly Gross* Amount
Salaries/wages/tips	\$
Self-employment income	\$
Social Security (including AFDC and welfare - food stamps are exempt)	\$
Pensions, annuities, interest, or dividends	\$
Alimony and/or child support	\$
Public assistance (TANF, AFS verification or Med. Card)	\$
Unemployment benefits	\$
Veteran's benefits	\$
Regular foster parent grants or payments	\$
Military family allotments	\$
Work study money	\$
Rental property income	\$
Adoption assistance	\$
Other types of income	\$
<b>Total Gross Monthly Income of Household</b>	<b>\$</b>

\* Gross income is the amount of money you make before taxes and any other deductions.

<b>Approved by:</b>	<b>FOR AGENCY AND CITY USE ONLY</b>
Agency _____	Date _____
Agency Representative Print _____	Sign _____
Water Bureau Representative Print _____	Sign _____

